

If you would like this information in a different language,
in large print or on CD, please contact us on 01235 515900.

Polish Plan nagradzania najemców

Jeśli chcesz uzyskać te informacje w innym języku, dużą czcionką lub na płycie CD, skontaktuj się z nami pod numerem 01235 515900.

Portuguese Esquema de recompensas do inquilino

Se desejar receber esta informação em outro idioma, num tamanho de letra maior ou em CD, queira contactar-nos através do número 01235 515900.

Bengali ভাড়াটীদের পুরস্কার প্রকল্প

যদি আপনি এই তথ্য একটি ভিন্ন ভাষায়, বড় অক্ষরের ছাপায় অথবা সি.ডি'তে চান, তাহলে অনুগ্রহ করে 01235 515900 নম্বরে আমাদের সঙ্গে যোগাযোগ করুন।

Chinese 住戶獎勵計劃

若您需要以其他語言撰寫、以大字體顯示或以 CD 方式儲存的此資訊，請致電 01235 515900 聯絡我們。

Albanian Skema e shpërblimeve të qiramarrësve

Nese deshironi kete informacion ne gjuhe te ndryshme, te shtypur apo ne CD, ju lutemi te na kontakton ne numrin 01235 515900.

Slovakian Schéma odmeňovania nájomníkov

Ak požadujete túto informáciu v inom jazyku, vytlačenú s veľkými písmenami alebo na disku CD, kontaktujte nás na čísle 01235 515900.

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Soha Rewards



29.06/09

We know that the majority of our tenants are responsible, law abiding residents who are committed to making their community a safe and good place to live.

To say thank you, we have a Soha Rewards scheme which recognises this commitment and encourages others to do the same.

We consulted with tenants, who said there should be more, smaller prize draws and that young people's commitment in the community should also be recognised.

What do you get being a member of Soha Rewards?

- Entry into prize draws six times a year. Each time, two tenants will win £175 – that's 12 chances a year to win
- The chance to nominate a young person who is making a difference in their community for an award
- From time to time, we'll send you special offers and extra prize draws

To be a member you must:

- Have a Soha tenancy, or be a shared owner
- Not be breaching any condition of your tenancy agreement
- Have had a clear rent account for 13 weeks, or if in arrears, paying rent plus an agreement to pay off arrears (for 13 weeks). This includes any recharges you may owe us

- Allow Soha/contractors access for annual gas servicing and general works
- Have had no notice served for anti-social behaviour or be the subject of any serious complaints
- Keep your home, including the front and rear garden, in a tidy and reasonable condition

Frequently asked questions

How do I apply for membership?

You will automatically become a member if you meet the criteria listed in this leaflet.

What happens if I fall into arrears?

You need to put in place an agreement to pay us what you owe. If you keep to this agreement for 13 weeks you will then automatically be re-entered into the scheme.

What happens if I am on Housing Benefit?

So long as you meet the criteria listed, you will automatically be a member of Soha Rewards, regardless of where you are on the Housing Benefit cycle.

What about leaseholders?

Leaseholders are not included in this scheme because they do not pay any rent.

How will Soha notify prize winners?

Soha will notify any winners in writing ten days after the prize draw is made.

The winner will also be publicised in Hometalk and other press.