

If you would like this information in a different language, in large print or on CD, please contact us on 01235 515900.

Polish Udogodnienia dla osób niepełnosprawnych
Jeśli chcesz uzyskać te informacje w innym języku, dużą czcionką lub na płycie CD, skontaktuj się z nami pod numerem 01235 515900.

Portuguese Adaptações para pessoas portadoras de deficiência
Se desejar receber esta informação em outro idioma, num tamanho de letra maior ou em CD, queira contactar-nos através do número 01235 515900.

Bengali প্রতিবন্ধী ব্যক্তিদের জন্য বাড়িটিকে মানানসই করে নেওয়া
যদি আপনি এই তথ্য একটি ভিন্ন ভাষায়, বড় অক্ষরের ছাপায় অথবা সি.ডি'তে চান, তাহলে অনুগ্রহ করে 01235 515900 নম্বরে আমাদের সঙ্গে যোগাযোগ করুন।

Chinese 為殘障人士調適設施
若您需要以其他語言撰寫、以大字體顯示或以 CD 方式儲存的此資訊，請致電 01235 515900 聯絡我們。

Albanian Përshtatjet për personat me paaftësi fizike
Nese deshironi kete informacion ne gjuhe te ndryshme, te shtypur apo ne CD, ju lutemi te na kontakton ne numrin 01235 515900.

Slovakian Modifikácie pre osoby s postihnutím
Ak požadujete túto informáciu v inom jazyku, vytlačenú s veľkými písmenami alebo na disku CD, kontaktujte nás na čísle 01235 515900.

Soha Housing, Royal Scot House,
99 Station Rd, Didcot OX11 7NN

Tel: 01235 515900

Fax: 01235 515970

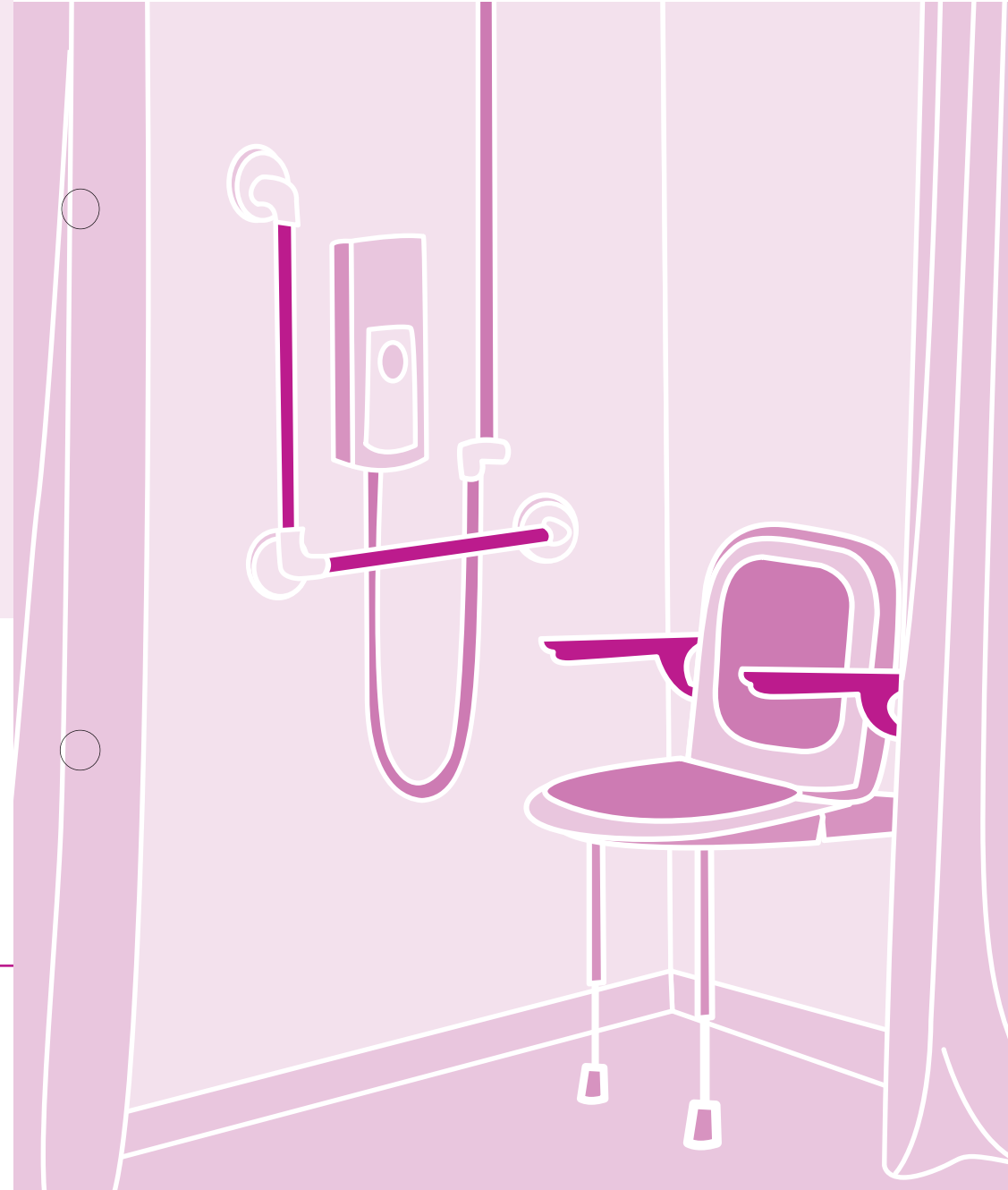
Email: housing@soha.co.uk

Website: www.soha.co.uk



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Disability adaptations





If you, or a member of your family, are disabled, Soha may be able to help with making a suitable adaptation to your home.

We classify adaptations for disabled people as either 'minor adaptations' or 'major adaptations'.

Minor adaptations

These are adaptations valued at less than £750. Work of this nature is funded by Soha and does not normally require a referral from Social Services. Soha aims to install minor adaptations within 4 weeks of you contacting us. Examples of minor adaptations include grab rails, lever taps, handrails and small ramps. Please contact Soha on 01235 515900 if you would like to apply for a minor adaptation.

Major adaptations

These are adaptations valued at more than £750. Examples of major adaptations include level access showers, a shower over a bath, a stairlift, property extension or larger ramps and platforms.

Other options

It may be more appropriate for you to consider moving to a more suitable home which meets your needs better. If you prefer this option, you can apply to be put on the housing transfer list until a suitable property becomes available. Please call Soha on 01235 515900 for more information.

Working with tenants and partner agencies, we have developed service standards for adaptations.

- We will acknowledge requests for minor adaptations within 7 days
- We aim to complete minor adaptations within 4 weeks
- There are a number of agencies involved in major adaptations. Working in partnership, each agency has agreed to timescales which are set out in this leaflet.

What should you do?

If you think you need a major adaptation, contact your County Council Social Services Occupational Therapy Department. They will need to visit you to assess exactly what work is required. This assessment will take place within 6 weeks of you contacting them.

What will happen next if I need a major adaptation?

The Occupational Therapist will recommend to Soha what work needs to be done within 14 days of their assessment. In the case of a major adaptation, you may be entitled to a Disabled Facilities Grant (DFG) from South Oxfordshire District Council which will fund some, if not all, of the work required. The maximum grant available for a single adaptation is £30,000.

As part of the DFG process you will have to undergo a financial assessment. Depending on your financial position you may be required to make a contribution towards the cost of the work.

As soon as Soha receives the approved recommendations from the Occupational Therapy Team, Soha's Technical Team will arrange to visit you. The purpose of this visit will be to carry out a financial assessment, draw up any plans and draft a specification for the work.

The plans and specification are then sent to the Occupational Therapy Team for approval. As soon as they've been approved they are sent out to reputable

contractors to price. The most competitive quote received is submitted to SODC for their approval. Soha will send SODC details of the most competitive quote, together with the plans, specification and results of the financial assessment within 10 weeks of receiving the referral from the Occupational Therapist.

Once SODC approve the work, an order is issued to the contractor and the work is carried out. Contractors will start work within 4 weeks of the order being placed.

Whilst the work is in progress Soha's Technical Officer will check that the contractors are complying with the specification and that you are happy with the work being carried out. Soha's Technical Officer will also check the work on completion to ensure it has been carried out to the satisfaction of the Occupational Therapist and you.

We aim to have installed an approved major disabled adaptation within 28 weeks of the initial request being received from you, the exceptions to this rule being property extensions or major structural work which may take a while longer.

Soha acts as agent for Soha tenants in South Oxfordshire who are eligible for a Disabled Facilities Grant.

For more information about the grant system, please contact Soha's Technical Officer responsible for adaptations on 01235 515900 or contact Private Sector Housing at South Oxfordshire District Council on 01491 823238.

If you require an adaptation and do not live in South Oxfordshire, the process which needs to be followed is

slightly different. Please contact the Soha Technical Officer responsible for adaptations on 01235 515900 for further information.

Other practical help

There are several specialist organisations in the area which also provide aids and services for disabled and older people. They include:

- Supply of special aids for help in daily living, such as walking frames
- Raised seats
- Health services, such as chiropody
- Community nursing etc
- Specialist assistance for the sight and hearing impaired
- Day centres
- Certain voluntary groups, such as Age Concern and the Women's Royal Voluntary Service (WRVS) help organise lunch clubs, meals-on-wheels and give general help to people who are housebound, including shopping and home care. If you contact your local Citizens' Advice Bureau they can give you details
- Royal British Legion

Soha is committed to promoting equality and diversity across the services we provide.

Useful contacts

South Oxfordshire District Council

Tel: 01491 823000 Fax: 01491 823328

Email: housing.services@southoxon.gov.uk

www.southoxon.gov.uk

Occupational Therapists, Oxfordshire County Council

Tel: 0845 050 7 666

The Deaf Centre Social Services

Oxford Deaf and Hard of Hearing Centre

St Ebbes, Oxford OX1 1RL

Tel: 01865 240968

South and Vale Carers' Centre

5 Lydalls Road, Didcot, Oxon OX1 17HX

Tel: 01235 510212

Fax: 01235 512198

Dialability information and equipment

Rivermead Centre, Abingdon Road

Oxford OX1 4XD

Tel: 01865 791818