



Supporting independent living



Housing and services to help you live your life

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Independent Living Reviews

We come to your home by appointment to see how Soha can help you live independently. We'll review your needs at least once a year - more often if your needs change. We can help you arrange care services too.

Assistive technology

This means using modern technology and support services to ensure you are safe in your home. Our team can help you set up a simple to use telecare system or a keysafe for your important visitors.

Adaptations

If you are disabled, or a member of your family is, Soha may be able to help by making a suitable adaptation to your home.

We'll visit you to assess your need for adaptations. Work valued at less than £1,500 is funded by Soha. If you think you need a major adaptation, valued at more than £1,500, you should contact your County Council Social Services Occupational Therapy team.

Housing management Tenancy matters

Soha's Independent Living Advisers support our tenants when things get too much (for example the garden is becoming untidy or you cannot maintain your home in good condition).

Income collection

We talk to our tenants face-to-face when we spot a problem with a rent account. We also help you get the right income from pensions and benefits.

Housing options

We can offer you advice on housing options such as Extra Care. We carry out viewings and sign up new tenants in their new homes as well as help people move to the right home at the right price.

Downsizing

As people grow older and their children leave home, we know it can be difficult to manage larger homes and gardens. Moving to a smaller home can reduce heating bills and leave you with a more manageable home or nearer to relatives.

Soha Housing and South Oxfordshire District Council

have teamed up to help you downsize quickly and easily.

Tenancy sustainment

Hoarding

Soha has a policy on hoarding. Independent Living Advisers identify and support people who are hoarding and show them how to get further help.

Safeguarding

This is ensuring you can live safely free from harm, abuse or neglect. We identify risks and refer to the safeguarding hub, social services or the police as appropriate.

Property condition

If Independent Living Advisers spot poor property condition, we work with you, Soha colleagues (for example,

the Planned Maintenance team) and possibly other organisations to improve the property. Sometimes we help people into better or more appropriate housing.

Handyperson service

If you need help with some basic DIY, and you're over 70 and living in your own home, our handyperson service can help.

Our handyperson can put up shelves, fix your broken doorbell, clear gardens or put together some flat pack furniture. Basically we can help you with any small job around the home – up to four hours per home, per year, free of charge.

We will do our best to offer a translation service in a different language if this would be helpful. This may include using a translator to speak to you about the content of a publication rather than giving you a hard copy of your own. We also do our best to offer large print or audio versions of publications. Please ring us on 01235 515 900 or 0800 014 15 45 (Freephone).

Polish

Dołożymy wszelkich starań, aby zaoferować tłumaczenie na inny język, jeżeli byłoby to pomocne. Oferta ta może obejmować usługi tłumacza ustnego, który przedstawiłby treść publikacji, zamiast przekazania tłumaczenia w formie papierowej. Dołożymy również wszelkich starań, aby przygotować druk wielkoformatowy lub wersję audio publikacji. Prosimy o kontakt pod numerem 01235 515 900 lub 0800 014 15 45 (Freephone).

Portuguese

Poderemos também providenciar um serviço de tradução para um outro idioma, se tal lhe for útil. Poderemos recorrer a um tradutor que lhe falará acerca do conteúdo da publicação, em vez de lhe entregar uma cópia impressa da mesma. Envidamos igualmente todos os esforços para fornecer versões em letra grande e versões áudio das publicações. Contacte-nos através do 01235 515 900 ou do 0800 014 15 45 (Freephone).

Italian

Faremo del nostro meglio per offrire un servizio di traduzione in altre lingue, se ciò dovesse servire. Pertanto, al posto di una copia cartacea della pubblicazione da portare con voi, possiamo mettere a disposizione un traduttore che ve ne illustrerà il contenuto. Faremo anche del nostro meglio per offrire stampe a caratteri grandi oppure versioni audio delle pubblicazioni. Chiamateci al numero 01235 515 900 o 0800 014 15 45 (Freephone).

Turkish

Yararlı olabilecek farklı bir dilde tercüme hizmeti sunmak için elimizden geleni yapacağız. Bu, kendinize ait basılı bir kopyayı size vermek yerine, bir yayın içeriği hakkında sizinle konuşmak üzere bir tercüman kullanmayı da içerebilir. Aynı zamanda, büyük baskı ya da sesli sürümleri sunmak için elimizden geleni yapıyoruz. Lütfen bizi buradan arayın 01235 515 900 veya 0800 014 15 45 (Freephone - Ücretsiz Telefon).

Bengali

যদি সহায়ক হয় তাহলে আমরা একটি ভিন্ন ভাষায় অনুবাদ পরিষেবা দেওয়ার জন্য যথাসাধ্য চেষ্টা করব। এর অন্তর্ভুক্ত হতে পারে আপনাকে কোনো প্রকাশনার মুদ্রিত অনুলিপি দেওয়ার পরিবর্তে সেই প্রকাশনার বিষয়বস্তু সম্পর্কে আপনার সঙ্গে কথা বলার জন্য একজন অনুবাদককে ব্যবহার করা। এছাড়াও প্রকাশনার বড় অক্ষরে ছাপা অথবা অডিও সংস্করণ দেওয়ার জন্য আমরা যথাসাধ্য চেষ্টা করি। অনুগ্রহ করে আমাদের সঙ্গে 01235 515 900 অথবা 0800 014 15 45 (Freephone) টেলিফোন নম্বরে যোগাযোগ করুন।



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