

Your new bathroom



A photo diary to give you an idea what to expect once the work starts

Helping build communities



The Planned Maintenance department at Soha Housing has prepared this information for you. We hope it will help you understand the extent of work involved in having your bathroom replaced.

The Government has a Decent Homes standard for all social landlords and all Soha's homes meet that standard. We've set ourselves a higher target (we call it Decent Homes Plus) which applies to bathrooms just as it does to roofs, or kitchens, or any other component in your home.

If you have any queries about your window and door replacements, we hope you will find some answers here. If questions still remain, please call **Michael Hughes**, Planned Maintenance Surveyor, at Soha on **01235 515 900 (or 0800 014 15 45 free from a landline)**.



Ms Acone, Binfield Heath: *"It is easy to clean, looks tidy and I love it!"*

Mr & Mrs Smith, Thame: *"It has made the bathroom cleaner and brighter and enabled us to have a shower/bath in comfort rather than get in and out as quick as possible. It's a pleasure now, thank you."*

Mr Lynch, Watlington: *"Having a shower put in has made the best improvement as we are a busy working family with two young kids, so it's quicker and saves money."*

Mrs Bullen, Wallingford: *"My new bathroom is a real pleasure to use and I am proud to show it off to my friends. Many thanks, Soha!"*

Mr Heath, Wallingford: *"The bathroom has made a vast difference to all the family."*





The tenant liaison officer carries out the bathroom survey and tenant consultation, where you make your choices on colours of tiles, paint and flooring.



The contractor arrives on the first day of the installation to start bathroom refurbishment.



Work starts with the existing fittings being removed.



The installation work begins.



The new electric circuit and light are fitted.



The walls and ceiling are painted with the colours chosen by the tenant.



The new tiles are fitted as chosen by the tenant.



◀ The finishing touches are completed on the final day.

The bathroom is complete and ready to use and enjoy. ▶

