

Your new heating



A photo diary to give you an idea what to expect once the work starts

Helping build communities



The Planned Maintenance department at Soha Housing has prepared this information for you. We hope it will help you understand the extent of work involved in having your heating replaced.

The Government has a Decent Homes standard for all social landlords and all Soha's homes meet that standard. We've set ourselves a higher target (we call it Decent Homes Plus) which applies to heating just as it does to roofs, or kitchens, or any other component in your home.

If you have any queries about your heating replacement, we hope you will find some answers here. If questions still remain, please call the Planned Maintenance Surveyor at Soha on **01235 515 900 (or Freephone 0800 014 15 45)**.



Mrs Wheeler, South Moreton: "A big difference, much warmer."

Mrs Culley, Wheatley: "It is very efficient and the house is warm."

Mrs Archer, Watlington: "It is quick and easy to use just by the turn of a dial ... and lovely hot water whenever it is needed – it's great!"

Mrs Shaw, Shiplake: "Thank you; I now have a lovely cosy home."

Mrs Goodchild, Sonning Common: "The house is much warmer and the heating system is more reliable."

Miss Miles, Woodcote: "My house was always freezing in winter and now it's lovely and warm."





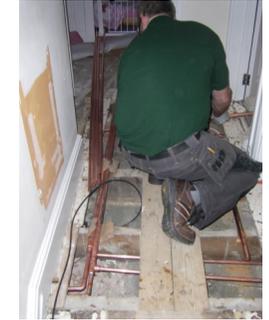
The tenant liaison officer carries out the survey to discuss radiator layouts and what to expect during the installation.



The contractor arrives to start the heating installation.



Work starts with the existing fittings being removed.



The installation work begins with new pipework.



The new gas supply is run from the gas meter.



The new boiler & cylinder are fitted



The new radiators are fitted.



The electrician wires in the new programmer and thermostat.



◀ The finishing off is completed which includes any builders work that is required. High level pipework is boxed in and painted to match your decoration.



The rubbish is removed and the heating installation is complete. The handover pack and control instructions are handed over and the heating is now ready for you to use and enjoy. ▶

