



Asbestos

All you need to know



What is asbestos?

Asbestos is the name given to six natural minerals that have been used as insulation reinforcement of buildings and some fire protection. It is not unusual to find asbestos in homes as it was extensively used in the building industry until 1999.

Asbestos

We have a legal obligation to survey properties prior to any works being carried out. This may mean that we will be unable to carry out the repair or improvement work to your home until the survey has been completed.

Where could I find asbestos?

Examples of where asbestos may be found are in the decorative coatings to ceilings and walls, floor tiles, bath panels, pipework boxing, guttering and rainwater goods and roof felts.

Is asbestos dangerous?

Most asbestos-containing building materials are not dangerous if they are in good condition and are not damaged. But asbestos dust

can cause health problems if it is released into the air and breathed in on a regular basis. You should therefore avoid asbestos that is damaged or broken and you should not drill, saw or sand it whilst carrying out DIY projects.

Please remember that you must get permission from Soha for all DIY projects by completing the green 'Permission to carry out alterations' form available from Soha's Customer Service Advisers.

Dealing with asbestos

If you are in doubt about whether there is asbestos in your home, please don't investigate yourself but instead contact Soha.

Soha has an extensive register of asbestos containing materials which are present in some of our homes, and we carry out a regular monitoring process to ensure that they are in good condition and are safe.

If the monitoring process shows that we need to take any remedial action, it will be carried out by Soha's specialist contractors. Under no circumstances should

you investigate or remove any suspected asbestos materials yourself.

If you are worried about asbestos in your home, please

contact Customer Services at Soha who will investigate and send a specialist contractor if appropriate to advise what action we should take.

We will do our best to offer a translation service in a different language if this would be helpful. This may include using a translator to speak to you about the content of a publication rather than giving you a hard copy of your own. We also do our best to offer large print or audio versions of publications. Please ring us on 01235 515 900 or 0800 014 15 45 (Freephone).

Polish

Dołożymy wszelkich starań, aby zaoferować tłumaczenie na inny język, jeżeli byłoby to pomocne. Oferta ta może obejmować usługi tłumacza ustnego, który przedstawiłby treść publikacji, zamiast przekazania tłumaczenia w formie papierowej. Dołożymy również wszelkich starań, aby przygotować druk wielkoformatowy lub wersje audio publikacji. Prosimy o kontakt pod numerem 01235 515 900 lub 0800 014 15 45 (Freephone).

Portuguese

Poderemos também providenciar um serviço de tradução para um outro idioma, se tal lhe for útil. Poderemos recorrer a um tradutor que lhe falará acerca do conteúdo da publicação, em vez de lhe entregar uma cópia impressa da mesma. Envidamos igualmente todos os esforços para fornecer versões em letra grande e versões áudio das publicações. Contacte-nos através do 01235 515 900 ou do 0800 014 15 45 (Freephone).

Italian

Faremo del nostro meglio per offrire un servizio di traduzione in altre lingue, se ciò dovesse servire. Pertanto, al posto di una copia cartacea della pubblicazione da portare con voi, possiamo mettere a disposizione un traduttore che ve ne illustrerà il contenuto. Faremo anche del nostro meglio per offrire stampo a caratteri grandi oppure versioni audio delle pubblicazioni. Chiamateci al numero 01235 515 900 o 0800 014 15 45 (Freephone).

Turkish

Yararlı olabilecek farklı bir dilde tercüme hizmeti sunmak için elimizden geleni yapacağız. Bu, kendinize ait basılı bir kopyayı size vermek yerine, bir yayın içeriği hakkında sizinle konuşmak üzere bir tercüman kullanmayı da içerebilir. Aynı zamanda, büyük baskı ya da sesli sürümleri sunmak için elimizden geleni yapıyoruz. Lütfen bizi buradan arayın 01235 515 900 veya 0800 014 15 45 (Freephone - Ücretsiz Telefon).

Bengali

যদি সহায়ক হয় তাহলে আমরা একটি ভিন্ন ভাষায় অনুবাদ পরিষেবা দেওয়ার জন্য যথাসাধ্য চেষ্টা করব। এর অন্তর্ভুক্ত হতে পারে আপনাকে কোনো প্রকাশনার মুদ্রিত অনুলিপি দেওয়ার পরিবর্তে সেই প্রকাশনার বিয়য়বস্তু সম্পর্কে আপনার সঙ্গে কথা বলার জন্য একজন অনুবাদককে ব্যবহার করা। এছাড়াও প্রকাশনার বড় অক্ষরে ছাপা অথবা অডিও সংস্করণ দেওয়ার জন্য আমরা যথাসাধ্য চেষ্টা করি। অনুগ্রহ করে আমাদের সঙ্গে 01235 515 900 অথবা 0800 014 15 45 (Freephone) টেলিফোন নম্বরে যোগাযোগ করুন।



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