

Your new kitchen



A photo diary to give you an idea what to expect once the work starts

Helping build communities



The Planned Maintenance department at Soha Housing has prepared this information for you. We hope it will help you understand the extent of work involved in having your kitchen replaced.

The Government has a Decent Homes standard for all social landlords and all Soha's homes meet that standard. We've set ourselves a higher target (we call it Decent Homes Plus) which applies to kitchens, just as it does to roofs, or windows, or any other component in your home.

If you have any queries about your kitchen replacement, we hope you will find some answers here. If questions still remain, please call the Planned Maintenance Surveyor at Soha on **01235 515 900** (or **0800 014 15 45 free even from most mobiles**).



Mr & Mrs MacCormick, Didcot: "It is clean & fresh with maximum drawer and cupboard space as designed by the contractor. It's a safer environment to work in."

Mrs Morgan, Henley: "A vast difference. More cupboard space and lovely and clean."

Mr Garside, Wallingford: "The contractor was excellent. Nothing was an issue or a problem for them."

Ms James, Watlington: "More storage space and power sockets in better places."

Mrs Garnett, Didcot: "More cupboards and workspace. A big improvement."

Mrs Rowe, Thame: "A big difference. I am so pleased with it. It's brilliant."





The tenant liaison officer discusses with you what will happen. This is your chance to ask questions about the positioning of your appliances and cupboards.



The kitchen designer will include your requests in his design wherever possible. You have a choice of unit colours and door handles and a choice of tile, paint and floor colour options.



The design is completed and you are shown a 3D plan of what your newly finished kitchen will look like.



Your existing kitchen and flooring are removed ready for collection.



▲
A team of tradesmen start the installation to the layout and colour scheme you've agreed.



Wall tiles & wall finishes are removed ready for the installation of new electrical sockets. Additional sockets are provided and positioned correctly for your appliances.



Following a thorough inspection of the finished work, your new kitchen will be handed over for you to enjoy. The whole job should take around 10 working days from arrival of the contractors to completion of the

